Customer Success is the Strategy



Dave Blake

Founder & CEO
ClientSuccess

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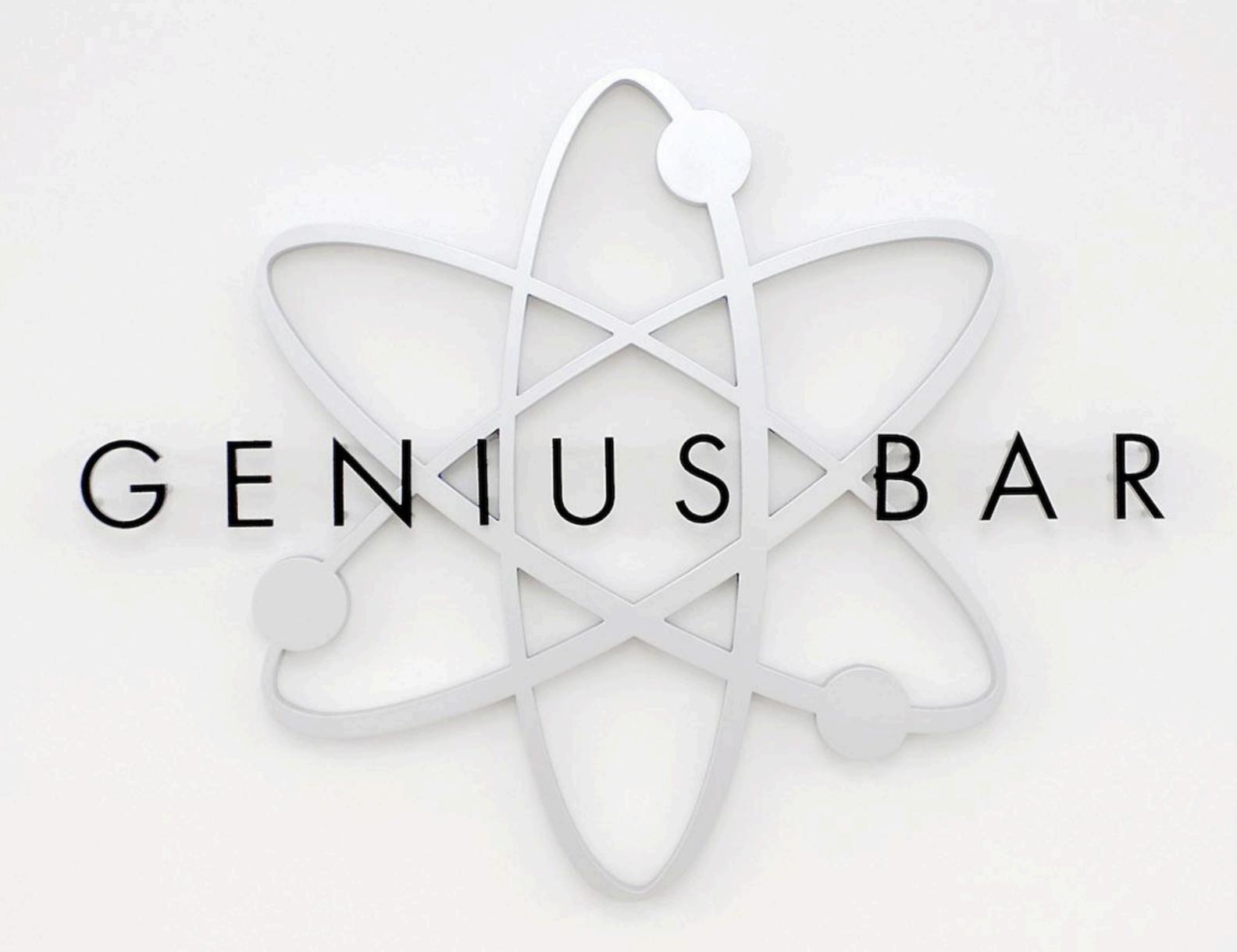
BUILDING RELATIONSHIPS THAT LAST





ELEVATE THE CUSTOMER EXPERIENCE





amazon 3



"We innovate by starting with the customer and working backwards."

JEFF BEZOS, FOUNDER/CEO, AMAZON

CUSTOMER EXPERIENCE MANAGERS

CUSTOMER INNOVATION MANAGERS

ELEVATE CUSTOMER PERFORMANCE

CHURNERS



"The only thing a prevent defense does is prevent [you] from winning."

JOHN MADDEN, FORMER NFL COACH AND SPORTSCASTER









CUSTOMER PERFORMANCE MANAGERS

CUSTOMER GROWTH MANAGERS

ELEVATE THE POSITIVES



from the trenches

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CUSTOMER SUCCESS MANAGERS

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Nicolle Paradise

ADP



Mary Poppen Glint



Greg Daines
Client Velocity



Julie Hogan Drift



David Sakamoto
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